

# BATEMANS BAY BEACH RESORT

***The Owners and Park Management are committed to ensuring all our guests have an enjoyable holiday experience at the Batemans Bay Beach Resort.***

## ***Check Out/In***

Site fees are calculated until 10.00am on the day of departure. If your travel arrangements are inconvenienced by these times please contact Park Management to make alternative arrangements as soon as possible. Late Departure 50% of tariff (subject to availability)

Check in arrival times during peak and all other periods are:

Sites 11.00am

Cabins 2.00pm

Ensuite Sites 1.00pm

## ***Office/Shop Hours***

8.00am – 7.30pm.

## ***Fees/Refunds***

Please ensure that all fees are paid in advance. In high season and holiday periods a full refund will be given (less a \$10 admin fee) where 28 days notice is provided. 48 hours notice is required at all other times of the year.

## ***Noise***

The peaceful enjoyment of our park and its facilities by all visitors is important to us. Please assist by being considerate to your neighbours and restrict noise from radios, televisions and social gatherings after 10pm at night and before 6am.

## ***Your Site***

Please keep your site tidy and use the facilities provided for drying clothes, discharge of sullage water and rubbish disposal. Please do not dig trenches on or around your site. Unfortunately no open fires are permitted under local law.

## ***Securing your Site***

While Park Managers do their best to ensure a safe and secure environment, we do recommend that visitors to Batemans Bay Beach Resort take the precaution of securing items of value inside and outside their tent, caravan or cabin during the day and overnight.

## ***Vehicles***

The safety of our guests is of prime importance. You can assist our cause by limiting the speed of your vehicle to 10 kilometres (walking pace) whilst within the Park. Please ask your visitors to park their vehicles outside of the park, as only one vehicle per site is allowed.

## ***Boom Gates***

This facility is for your security. To assist Park Management please follow directions and do not issue your boom gate number to any other persons.

## ***Children***

The park and its facilities are provided for the enjoyment of you and your children. The supervision of your children is important for their safety and to ensure they do not disturb other guests in the park.

Children must be accompanied by an adult when visiting the showers and toilets, and we ask that children to do not play or ride around the amenities block or laundry area.

## ***Scooters, Skateboards, Roller Skates and Roller Blades***

For the convenience of others the use of these items are not permitted in the resort. A public skateboard park with excellent facilities is located less than a kilometre from the resort.

## ***Bicycles***

Guest may ride bicycles during daylight hours within the resort, ensuring that a helmet is worn at all times.

## ***Pets***

Unfortunately pets and caravan parks do not mix. Please make other arrangements for your pets prior to coming away on holidays.

## ***Telephone Messages***

Messages will be forwarded to your mobile or placed on the notice boards except for urgent messages, which will be delivered to your site/cabin.